

## **DIGITAL MARKETING REPORT**





## **Glossary**

<u>Metric Name</u>	How GA4 Tracks It	How UA Tracked It
Total Users	Total number of unique users who logged an event	Primary user metric in UA: Total number of users
New Users	Number of users who interacted with your site or launched your app for the first time The metric is measured by the number of new unique user IDs that logged the first_open or first_visit event.	Number of users who interacted with your site for the first time
Active Users	Primary user metric in GA4: Number of distinct users who visited your website or application. An active user is any user who has an engaged session or when Analytics collects:  - the first_visit event or engagement_time_msec parameter from a website	N/A
Pageview	aka Views: Total number of app screens and/or web pages your users saw. Repeated views of a single screen or page are counted.	Total number of pages viewed. Repeated views of a single page are counted.
Unique Pageview	N/A	Total number of pages viewed but duplicates are not counted.
Bounce rate	Percentage of sessions that were not engaged sessions. For example, if a user visits your website, reviews content on your homepage for less than 10 seconds, and then leaves without triggering any events or visiting any other pages or screens, then the session will count as a bounce.  An engaged session is a session that lasts 10 seconds or longer, has 1 or more conversion events, or has 2 or more page or screen views. If a user doesn't have an engaged session (that is, they don't meet any of the criteria for an engaged session), then Google Analytics counts the session as a bounce.	Percentage of single page sessions in which there was no interaction with the page. A bounced session has a duration of 0 seconds. For example, if a user visits your website and reviews content on your homepage for several minutes, but leaves without clicking on any links or triggering any events being recorded as interaction events, then the session will count as a bounce.

## **Glossary Cont.**

<u>Metric Name</u>	How GA4 Tracks It
Session	aka Session Start:
	To determine the session that each event comes from, the session_start event generates a session ID and Analytics associates the session ID with each subsequent event in the session
	A session will end when there has been more than a 30-minute period of inactivity (depending on the session timeout settings)
	Sessions are not restarted at midnight or when new campaign parameters are encountered
	If a user comes back after a session timeout, it will start a new session
	Number of users who interacted with your site or launched your app for the first time
	The metric is measured by the number of new unique user IDs that logged the first_open or first_visit event.

#### **How UA Tracked It**

Period of time a user is actively engaged with your website or арр

Has defined parameters for what may cause it to end e.g. a session will end when there has been more than a 30-minute period of inactivity (depending on the session timeout settings), the timestamp has been cut off at midnight (according to the timezone the view is set up in), or new campaign parameters are encountered.

If a user comes back after a session timeout, it will start a new session

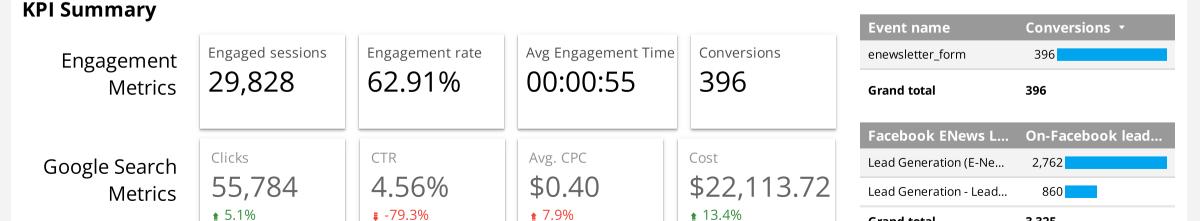
If the user is on the website when midnight arrives, a new session will be started

If a user picks up new campaign parameters while on the website, a new session will be started

**Grand total** 

#### Highlights:

- > Solid engaged sessions performance for Google, at 29,828 and up by over 20% from previous period.
- > Solid Account level CPC, averaging \$0.40 and well below the industry average.
- > Slight increase in click activity, up by 5% compared to the previous year.
- > Average Google engagement time at 0:55, signaling relevance and interest for users as they find valuable content within the site.
- > Robust impressions count at an account level, up by over 400% compared to the previous period.
- > Significant increase in Google active users, at over 38,191, with most traffic coming in from mobile and over 140% higher than the previous period.
- > Main home landing page, best performer with over 1:02min and 8,700 conversions for the year.
- > Significant increase in impressions for Facebook Ads for the year, up by 91%.
- > Solid Facebook Ads CPC as well, averaging \$0.06 and down by over 28% compared to the previous period.



3,325



## **SEO REPORT**





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## OVERALL TRAFFIC SUMMARY

Active Users
361,337

143,574

99.9%

| Engaged Sessions | 220,868 | 29.3%

| 69.4% | 29.3%

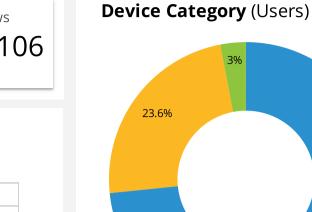
| Sessions over time (Last 12 months YoY)

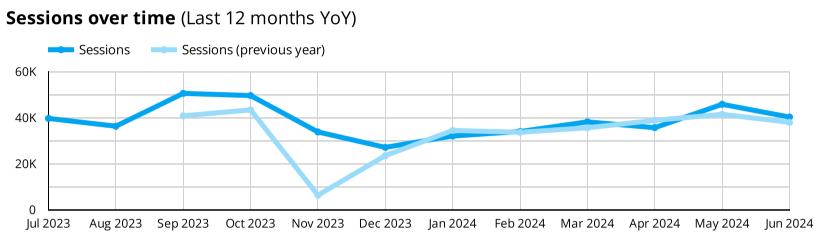
ged Sessions Engagement Rate 47.64%

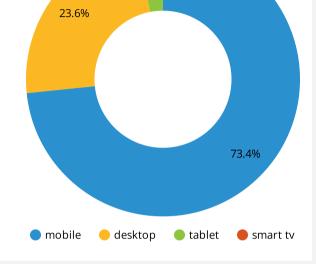
47.64% 00:00:52 • -6.1% -1.2%

Avg Engagement Time

Pageviews 675,106







#### **By Channel**

Channel	Active Users ▼	Engaged Sessions	Avg Engagement Time
organic search	162,668	136,793	00:01:14
paid social	84,625	15,460	00:00:07
direct	38,199	18,457	00:00:42
organic social	30,436	9,389	00:00:20
paid search	26,710	21,915	00:01:18
cross-network	10,320	8,280	00:01:03
referral	9,791	8,261	00:01:20
display	4,450	2,256	00:00:35
email	74	31	00:00:46
organic video	22	15 <mark> </mark>	00:01:25

Jul 1, 2023 - Jun 30, 2024

Active users 163,427 **★** 34.2%

Conversions 21,395 **±** 268.9%

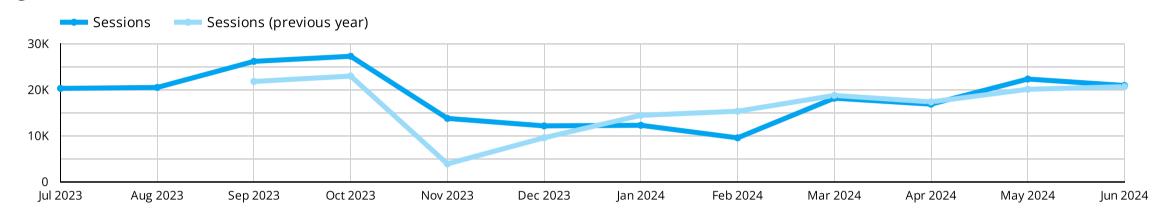
Engaged sessions 142,018 **\$** 35.2%

Engagement rate 64.36% **₽** -0.6%

Avg Engagement Time 00:00:55 **2.2%** 

Pageviews 335,229 **±** 33.0%

#### **Organic Users over time** (Last 12 months YoY)



#### **Landing Page** (Users)

Landing page	Active users 🔻	Conversions	Event value	Conversions
/	14,678	4,470	0	4,470
(not set)	10,021	1,428	0	1,428
/activities/fall-colors	9,206	3,409	0	3,409
/webcam	6,471	239	0	239
/blog/bishop-fishing- report	5,372	337	0	337
/activities/fishing	5,199	435	0	435
/activities/bristlecone -forest	4,460	320	0	320
/trip-planning/road- conditions	4,428	128	0	128
/activities/camping	4,208	383	0	383

#### **Conversion Events**

three_pages_per_session 16,752  fall_color_guide_map 3,195  enewsletter_form 1,321  fall_color_hotspot_map 127  accommodations_phone_call 0  click 0  external_link 0  file_download 0	Event name	Conversions 🕶
enewsletter_form 1,321  fall_color_hotspot_map 127  accommodations_phone_call 0   click 0   external_link 0   file_download 0	three_pages_per_session	16,752
fall_color_hotspot_map 127  accommodations_phone_call 0  click 0  external_link 0  file_download 0	fall_color_guide_map	3,195
accommodations_phone_call 0   click 0   external_link 0   file_download 0	enewsletter_form	1,321
click 0   external_link 0   file_download 0	fall_color_hotspot_map	127
external_link 0   file_download 0	accommodations_phone_call	0
file_download 0	click	0
	external_link	0
first visit	file_download	0
III 2 L_VISIL U	first_visit	0
page_view 0	page_view	0



# PAID MEDIA REPORT



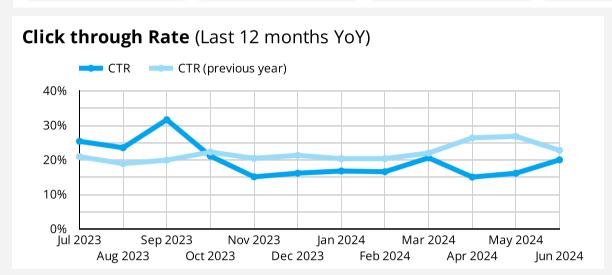
## **A GOOGLE ADS SUMMARY - SEARCH ADS**

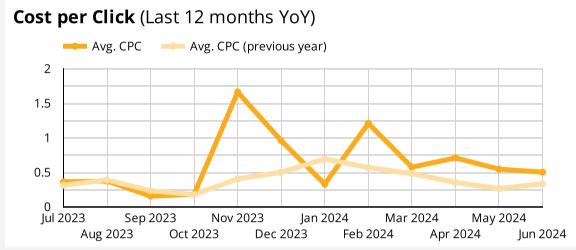
1,222,387 \$\delta 407.2\% Clicks
55,784

• 5.1%

4.56% -79.3% Avg. CPC \$0.40 \$7.9%

Cost \$22,113.72 \$13.4%





#### **Campaign Performance**

Campaign	Impressions	Clicks ▼	% Δ	CTR	% Δ	Avg. CPC	Cost
Air Service - PMax	825,449	20,037	-	2.43%	-	\$0.27	\$5,399.64
Events	21,088	6,836	-19.6% 🖡	32.42%	-5.8% 🖡	\$0.29	\$1,949.39
Outdoors & Recreate Responsibly	37,440	5,683	-55.1% 🖡	15.18%	-12.5% 🖡	\$0.34	\$1,922.19
Fall Colors - PMax	76,771	5,317	-	6.93%	-	\$0.2	\$1,087.63
Events - Performance Max	196,359	5,096	-	2.6%	-	\$0.23	\$1,177.9
Things to Do	12,083	3,966	-52.7% 🖡	32.82%	-10.8% 🖡	\$0.4	\$1,569.47
Brand Tourism	13,139	2,475	-59.9% 🖡	18.84%	-2.3% 🖡	\$0.65	\$1,618.43
Places to See	9,368	2,446	-75.3% 🖡	26.11%	10.8% 🛊	\$0.59	\$1,448.7
EST	9,439	1,007	20.0% 1	10.67%	0.1% 🛊	\$1.6	\$1,615.17
Accommodations	8,330	891	-25.2% 🖡	10.7%	-11.7% 🖡	\$1.74	\$1,549.63

## **A** GOOGLE ADS AD GROUPS - SEARCH ADS

Top 4 - Campaign	Top 4 - Ad group	Impressions	Clicks	CTR	Avg. CPC	Cost
Events	Events	11,245	2,771	24.64%	\$0.34	\$936.68
	Tri County Fair	4,394	1,552	35.32%	\$0.2	\$314.86
	Millpond Music Festival	2,116	1,116	52.74%	\$0.17	\$186.85
	Blake Jones Trout Derby	2,080	1,105	53.13%	\$0.12	\$131.57
	Total (17) ①	21,088	6,836	32.42%	\$0.29	\$1,949.39
Outdoors & Recreate R	Fishing - General	14,518	2,748	18.93%	\$0.24	\$654.38
	Fishing Reports	6,816	1,520	22.3%	\$0.13	\$193.71
	Wildflowers	8,783	682	7.77%	\$0.88	\$599.58
	Fishing - Fly	2,857	285	9.98%	\$0.19	\$55
	Total (28) ①	37,440	5,683	15.18%	\$0.34	\$1,922.19
Things to Do	Things to Do - Bishop	7,829	3,322	42.43%	\$0.34	\$1,142.92
	Activities - Bishop	1,849	284	15.36%	\$0.59	\$167.88
	Attractions - Bishop	1,412	197	13.95%	\$0.88	\$172.93
	Things to Do with Kids	182	59	32.42%	\$0.35	\$20.62
	Total (12) ①	12,083	3,966	32.82%	\$0.4	\$1,569.47
Brand Tourism	City	9,434	1,269	13.45%	\$0.73	\$924.66
	City Visit(ors)	2,142	839	39.17%	\$0.44	\$369.92
	City Guide	1,388	319	22.98%	\$0.97	\$307.99
	City Travel & Tourism	175	48	27.43%	\$0.33	\$15.86
	Total (5) ①	13,139	2,475	18.84%	\$0.65	\$1,618.43

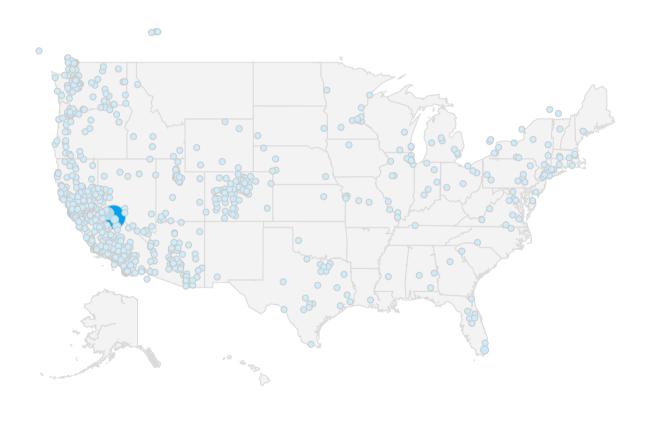
## ▲ GOOGLE ADS KEYWORD SUMMARY - SEARCH ADS Jul 1, 2023 - Jun 30, 2024

Top 5 - Campaign	Top 4 - Search keyword	Impressions	Clicks	CTR	Avg. CPC	Cost
Events	millpond music festival	1,815	978	53.88%	\$0.16	\$155.11
	bishop county fair	1,945	782	40.21%	\$0.21	\$162.98
	blake jones trout derby	1,113	689	61.9%	\$0.09	\$61.56
	bishop ca events	1,818	490	26.95%	\$0.25	\$123.07
	Total (51) ①	21,088	6,836	32.42%	\$0.29	\$1,949.39
Outdoors & Recreate R	owens river fishing report	2,972	572	19.25%	\$0.12	\$67.9
	fishing in bishop ca	1,378	405	29.39%	\$0.19	\$77.51
	bishop fishing report	1,550	370	23.87%	\$0.14	\$53.35
	fishing in bishop	1,183	278	23.5%	\$0.17	\$48.45
	Total (135) ①	37,440	5,683	15.18%	\$0.34	\$1,922.19
Things to Do	gs to Do things to do in bishop ca 2,941 1,303	1,303	44.3%	\$0.37	\$481.98	
	what to do in bishop ca	1,143	544	47.59%	\$0.33	\$177.56
	things to do in bishop	785	352	44.84%	\$0.33	\$116.6
	things to do in bishop california	485	210	43.3%	\$0.33	\$69.29
	Total (45) ①	12,083	3,966	32.82%	\$0.4	\$1,569.47
Brand Tourism	bishop ca	5,806	809	13.93%	\$0.72	\$586.5
	bishop visitor center	714	305	42.72%	\$0.44	\$133.97
	visit bishop	565	250	44.25%	\$0.27	\$68.27
	bishop tourist information	998	221	22.14%	\$0.85	\$188.51
	Total (35) ①	13,139	2,475	18.84%	\$0.65	\$1,618.43
Places to See	ces to See manzanar 3,879 1,077	1,077	27.76%	\$0.43	\$465.62	
	manzanar historic site	1,039	312	30.03%	\$0.38	\$118.26
	laws railroad museum	649	226	34.82%	\$0.85	\$191.43
	laws museum	230	89	38.7%	\$0.73	\$65.11
	Total (33) ①	9,368	2,446	26.11%	\$0.59	\$1,448.7

## PAID SEARCH LOCATION SUMMARY

## Paid Search By City (Clicks)

Bishop       9,541         Sacramento       4,110         San Francisco       2,541         Mammoth Lakes       1,623         Los Angeles       1,497         San Jose       1,420         Simi Valley       1,260         Death Valley       1,133         Denver       861         San Diego       787         Lone Pine       438         Ridgecrest       426         Mather       420         Stockton       417	
San Francisco       2,541         Mammoth Lakes       1,623         Los Angeles       1,497         San Jose       1,420         Simi Valley       1,260         Death Valley       1,133         Denver       861         San Diego       787         Lone Pine       438         Ridgecrest       426         Mather       420         Stockton       417	
Mammoth Lakes       1,623         Los Angeles       1,497         San Jose       1,420         Simi Valley       1,260         Death Valley       1,133         Denver       861         San Diego       787         Lone Pine       438         Ridgecrest       426         Mather       420         Stockton       417	
Los Angeles       1,497         San Jose       1,420         Simi Valley       1,260         Death Valley       1,133         Denver       861         San Diego       787         Lone Pine       438         Ridgecrest       426         Mather       420         Stockton       417	
San Jose       1,420         Simi Valley       1,260         Death Valley       1,133         Denver       861         San Diego       787         Lone Pine       438         Ridgecrest       426         Mather       420         Stockton       417	
Simi Valley       1,260         Death Valley       1,133         Denver       861         San Diego       787         Lone Pine       438         Ridgecrest       426         Mather       420         Stockton       417	
Death Valley       1,133         Denver       861         San Diego       787         Lone Pine       438         Ridgecrest       426         Mather       420         Stockton       417	
Denver       861         San Diego       787         556	
San Diego       787         556	
Lone Pine 438 Ridgecrest 426 Mather 420 Stockton 417	
Lone Pine 438 Ridgecrest 426 Mather 420 Stockton 417	
Ridgecrest 426  Mather 420  Stockton 417	
Mather 420 Stockton 417	
Stockton 417	
Las Vegas 410	
Big Pine 361	
Berkeley 333	
Bakersfield 325	
Oakland 310	



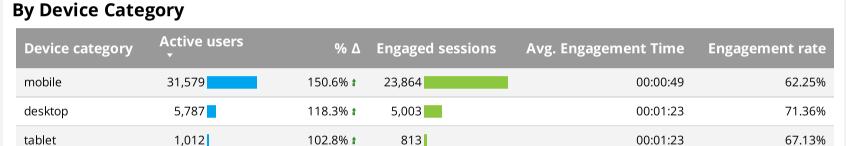
9,541

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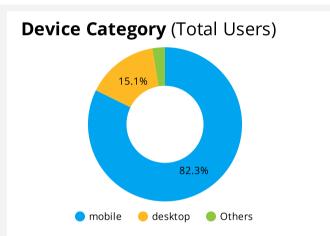
## PAID SEARCH ON-SITE ENGAGEMENT

#### **Paid Search Sources**

Session source	Active users 🔻	% Δ	Engaged sessions	Avg. Engagement Time	Engagement rate
google	38,191	143.1% 🛊	29,369	00:00:56	64.63%



3



### **By Campaign**

smart tv

Session campaign	Active users	Engaged sessions	Avg. Engagement Time	Engagement rate
Air Service - PMax	12,509	8,293	00:00:43	58.3%
Events	4,355	3,674	00:00:48	65.78%
Fall Colors - PMax	4,229	3,608	00:00:49	64.46%
Outdoors & Recreate Responsibly	4,200	3,261	00:01:12	62.27%
Events - Performance Max	3,464	2,638	00:01:01	63.32%
Things to Do	3,139	3,044	00:01:10	77.06%
Places to See	2,040	1,319	00:00:39	54.28%
Brand Tourism	1,908	1,691	00:01:24	70.55%
EST	856	549	00:00:35	61.2%
Grand total	38,19	29,369	00:00:56	64.63%

00:00:26

75%

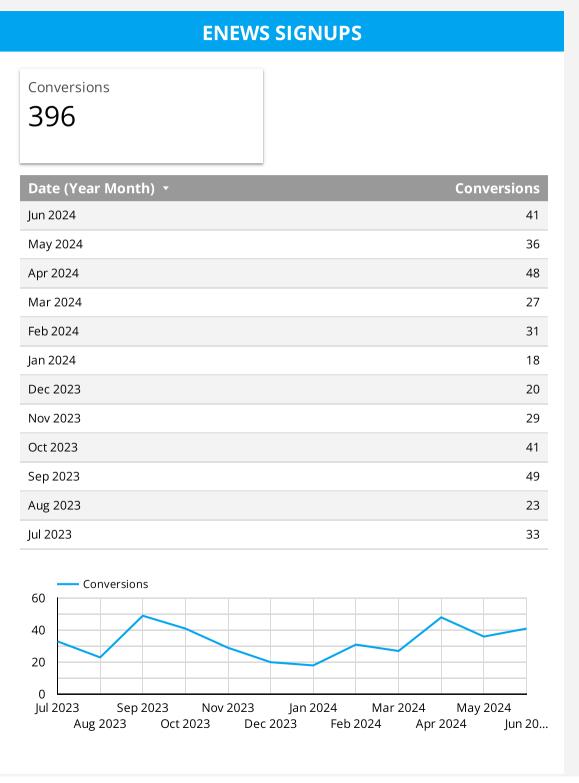
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## PAID SEARCH LANDING PAGE PERFORMANCE

## **By Landing Page**

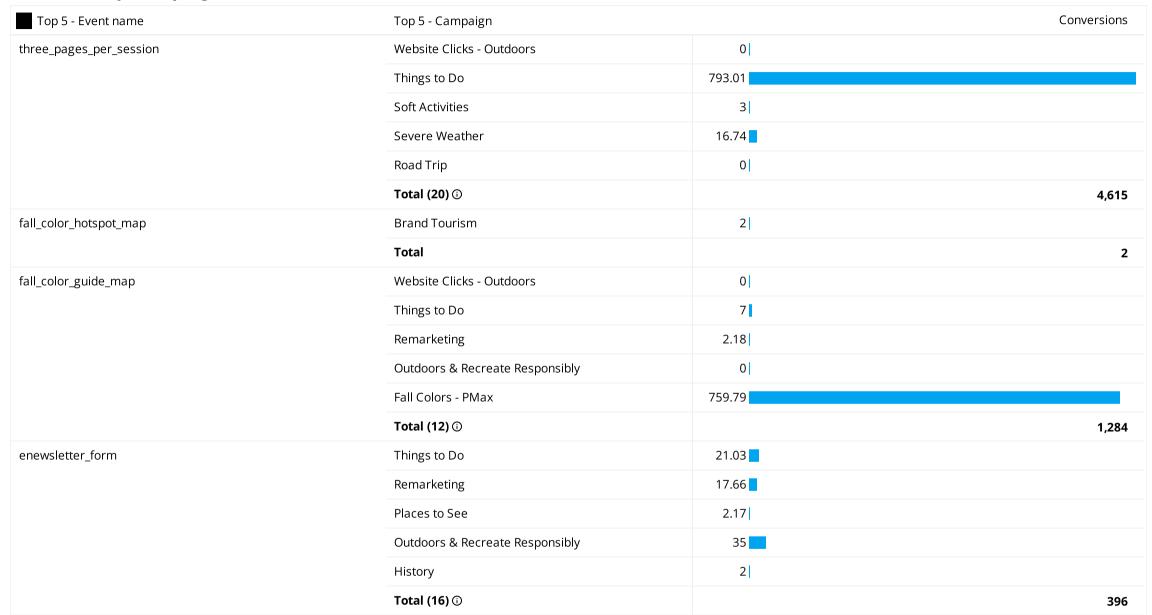
Landing page	Total users ▼	Engaged sessions	Avg. Engagement Time	Engagement rate	Conversions
1	34,900	24,468	00:01:02	60.01%	8,700
/blog/bishop-fishing-report	21,114	8,139	00:00:40	34.85%	861
(not set)	19,333	964	00:00:06	4.45%	2,722
/activities/fall-colors	18,510	16,145	00:00:46	65.99%	6,416
/air-service	13,062	6,573	00:00:24	45.54%	382
/webcam	12,195	9,474	00:00:20	67.83%	374
/night-sky	10,303	3,583	00:00:30	30.19%	219
/est	10,059	2,922	00:00:10	27%	142
/activities	9,703	8,397	00:01:10	80.62%	2,242
/activities/fishing	8,931	6,682	00:01:15	64.57%	777
/wildflowers	8,772	2,984	00:00:11	30.86%	163
/activities/hiking	8,168	1,648	00:00:04	18.66%	104
/events	8,071	5,268	00:00:53	55.51%	1,352
/lodging	7,629	3,336	00:00:31	41.21%	209
/activities/bristlecone-forest	6,465	4,540	00:01:04	62.65%	467
/trip-planning/road-conditions	6,116	4,244	00:00:21	60.55%	161
/blog/journey-to-manzanar	5,970	1,244	00:00:08	20.22%	60
/activities/camping	5,711	4,531	00:01:05	67.99%	538
/blog/nature-the-natural-healer	5,702	1,196	00:00:03	19.84%	51
/blog/mule-days	4,415	1,648	00:00:14	34.82%	156
/event/mule-days-celebration-2	4,270	3,168	00:00:53	68.13%	596
/activities/kids	3,959	1,096	00:00:11	26.65%	61
/event/4th-of-july-celebration	3,814	1,759	00:00:26	39.14%	98

## PAID SEARCH CONVERSION SUMMARY



## PAID SEARCH CONVERSION SUMMARY (Cont...)

#### **Conversion by Campaign**





# PAID SOCIAL REPORT



## **17** FACEBOOK ADS PERFORMANCE

Link clicks 144,472 **★** 30.5%

Impressions 16,755,049 **1** 91.0%

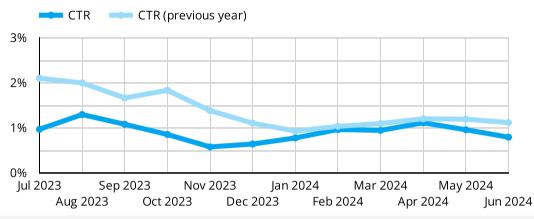
CTR 2.74% **15.9%** 

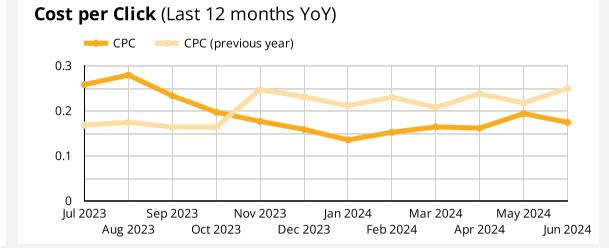
CPC \$0.06 **3** -28.1%

Amount spent \$26,636.80 **15.4% 15.4%** 

On-Facebook leads 3,325 ♠ N/A

## **Click through Rate** (Last 12 months YoY) CTR CTR (previous year)





#### **User Engagement**



#### **Campaign Performance**

Campaign name	Impressions	Link clicks 🔻	% Δ	CTR	СРС	Cost
Outdoors & Recreate Responsibly	10,909,054	84,511	42.7% 🛊	0.77%	\$0.17	\$14,283.97
Events	1,366,401	17,113	354.5% 🛊	1.25%	\$0.13	\$2,247.15
EST	888,532	10,832	-15.6% 🖡	1.22%	\$0.13	\$1,460.4
Accommodations	871,130	9,730	-35.4% 🖡	1.12%	\$0.32	\$3,142
Severe Weather	965,990	8,904	146.7% 🛊	0.92%	\$0.13	\$1,137.08
Lead Generation (E-News)	1,216,755	7,626	-	0.63%	\$0.27	\$2,076.89
Grand total	16,755,049	144,472	30.5% 🛊	0.86%	\$0.18	\$26,636.8

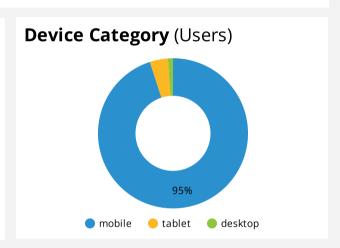
## **G** FACEBOOK ADS ONSITE ENGAGEMENT

### **By Source**

Session source	Active users 🕶	% Δ	Sessions	Avg. Engagement Time	Engagement rate	Conversions
facebook.com	84,563	110.8% 🛊	93,808	00:00:06	21.8%	1,664

### **By Device Category**

Device category	Active users 🔻	% Δ		Sessions	Avg. Engagement Time	Conversions
mobile	80,208	121.6% 🛊	89,104		00:00:05	1,525
tablet	3,324	16.5% 🛊	3,727		00:00:07	89
desktop	922	-10.2% •	1,165		00:00:35	50



### By Campaign

Session campaign	Active users ▼	Sessions	Avg. Engagement Time	Conversions	Engagement rate
Website Clicks - Outdoors	50,097	54,083	00:00:06	1,082	19.53%
Events	12,910	14,294	00:00:08	316	25.31%
Road Trip	8,811	9,838	00:00:06	149	25.26%
Severe Weather	6,933	7,555	00:00:04	69	33.25%
Accommodations	5,122	5,815	00:00:04	43	17.27%
Grand total	84,563	93,808	00:00:06	1,664	21.8%